



### Fees and Costs

We kindly ask that all fees be paid on completion of the consultation, upon discharge of your pet after treatment, or on collection of medication and diets. However, if this may be a problem for you, do not hesitate to speak with us prior to the commencement of your pet's treatment or on ordering supplies. We are happy to provide an estimate of costs at your request.

### Insurance

Modern veterinary medicine now enables us to diagnose and treat a wide range of conditions, however certain treatments can sometimes incur expensive procedures. We therefore strongly recommend life-long insurance for your pet. There are many policies available and they are all different, so please read them thoroughly to see exactly what is included.

### House Visit

This can be arranged by contacting our surgery as early as possible. However, we are generally able to treat your pet more effectively at our surgery, as home treatment may be restricted due to limited medical supplies and equipment.

### Opening Hours

Our friendly staff are here to help, and we are open all day between the hours of  
**Monday to Friday 8am - 7pm**  
**Saturday 9am - 12noon**  
 Consultations with the vets and nurses are by appointment only.

Accidents and sudden illness can occur when you are least expecting them. To ensure the continuity of first class care for your pets, our own veterinary team provide a  
**24 hour 7 day Emergency Service**  
**Call 01235 831800**

*Compassion and Care for the Animal Community*



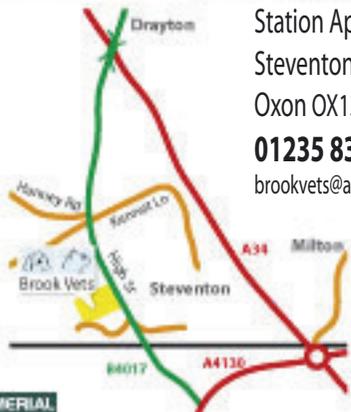
# The Brook Veterinary Surgery

*Steventon* 01235 831800

Design by [Vetarazzi.co.uk](http://Vetarazzi.co.uk) 0844 5987360



Station Approach, High St  
 Steventon, Abingdon  
 Oxon OX13 6RU  
**01235 831800**  
[brookvets@aol.com](mailto:brookvets@aol.com)



*Easy private parking*

[www.brookvets.co.uk](http://www.brookvets.co.uk)

# The Brook Veterinary Surgery warmly welcomes

*you to our world of animal care, where friendly and professional veterinary surgeons, nurses and support staff, ensure the highest level of veterinary care and client service. With our experience and knowledge you can feel confident that you and your pet are in safe hands, from the time you walk through our doors, to when you return home. We are dedicated to the well-being of our patients, and actively promote preventative healthcare, to help your much-loved pet, remain healthy and happy. Advice or just a reassuring chat, are always available here at our community practice, to give you the owner peace of mind. So from routine vaccinations to major surgery, our team are fully committed to providing the expert veterinary care your pets deserve.*

## Past and Present

The roots of our busy small animal practice began in 1992, but the actual premises has been here since 1955. Matthew and our practice principal Joanne Harrison, purchased the practice in 2005 from the previous owner Veterinary Surgeon Susan Carter, and since then they have concentrated on extending and improving the property. Three years later in 2008, the practice underwent major modernisation to provide state of the art facilities and equipment, allowing us to offer a comprehensive service for the small animal community of cats, dogs, rabbits, guinea pigs and a range of exotics.

## Nurse Clinics

Our highly experienced team of Veterinary Nurses offer a wide range of services that are beneficial to your pets' health, and are informative for the owner too. From nail clipping to post-op checks, our nurses are here to help and advise on your pet's general healthcare and well-being. Guidance on exercise, nutrition, weight control, worming and flea treatments are all available. For those pets that are diabetic support is at hand, and elderly pets can visit for tips on special care in their senior years. The nurses can even show you how to clean your pet's teeth, so please contact the surgery or pop in and ask at reception for full details.

We provide excellent facilities and services, which enable us to identify symptoms, diagnose accurately and treat effectively

## Consultation Rooms

Provide a calming and private environment, to discuss the health concerns of your pet and perform an initial examination

## Operating Theatre

Modern, sterile, fully equipped and available 24 hours a day for a comprehensive range of routine and emergency procedures

## Dental Facility

Houses high-tech ultrasonic scaling and polishing systems

## In House Laboratory

Full on-site equipment to perform a wide range of blood tests for rapid results

## Digital X-Ray

This latest technology provides images on screen within 30 seconds

## ECG

To examine the electrical activity within the heart of your pet

## Ultrasound

Our Teled 200 gives images of the body as it actually functions

## Canine & Feline Hospitalisation Wards

Providing safety and comfort for your pets while they are away from home

## Preventative Healthcare

Vaccinations ~ Healthchecks ~ Parasite Control ~ Dental Care  
Neutering ~ Prescription Diets

## PETS Passport

Want to travel abroad with your pet? As qualified 'Official Veterinarians', we can help you through the process to obtain and authorize the necessary document.

## Microchipping

This simple permanent means of identification, not only protects your pet against loss, but also has a 'built in' thermometer, meaning less stress for your pet, while taking their temperature.

## Referrals

At times it may be necessary to refer our patients to specialist centres. We are in contact with excellent referral centres who, provide outstanding services and care in their particular field of medicine.

